

SLA FOR EQUANT INTERNET DIRECT SERVICE

(FOR SERVICE *WITHOUT* EQUANT-MANAGED ROUTERS)

1) Introduction

This Service Level Agreement (“SLA”) describes the Service Levels applicable to the Equant Internet Direct Service provided *without* Equant-managed routers (the “Service”). Equant’s failure to meet a Service Level may entitle Customer to credits against Charges, and/or other remedies, as described in this SLA. All words with initial caps are defined in Appendix 1 of this SLA or elsewhere in the Agreement.

2) Conditions and Exclusions.

This SLA is subject to the following conditions and exclusions:

- The remedies contained in this SLA are Customer’s sole and exclusive remedy for any failure by Equant to provide the Service in accordance with the Agreement.
- Equant’s periodic routine, non-routine, or emergency maintenance of the Service, if provided in a proper, non-negligent manner and in accordance with standard industry practices, will not be deemed to be a failure by Equant to provide the Service in accordance with the Agreement.
- Equant must receive all claims for credits for unachieved Service Levels within 60 days following the end of the Month in which Customer alleges that a Service Level was not achieved. Within 30 days following receipt of the claim, Equant will confirm in writing to Customer the amount of the credit, if any, from reports generated by Equant. Equant will issue applicable credits within 90 days after Customer’s written claim.
- In no event will total credits due for any unachieved Service Level in any Month exceed 100% of the Qualifying Charges for the affected Location(s) in that Month.
- The Service Level for Equant Service Delivery is only applicable if the Service implementation fee is paid by Customer.
- Unless otherwise specified, the measurement period for all Service Levels commences on the first day of the Month and ends on the last day of the Month.
- Service Levels for Round Trip Delay and Packet Loss Ratio will be measured from the first full Month following the Date of Acceptance of the Service at the relevant Location.
- With respect to Service Levels for Round Trip Delay and Packet Loss Ratio, the remedies shall only apply where the Customer has IP Bandwidth Access equal or higher than 56 Kbps.
- In no event will Customer be entitled to receive any credits or other remedies for non-achievement of any Service Level if such non-achievement was caused by a Force Majeure event, Scheduled Maintenance, Third Party Intervention or environmental conditions, power outages, failures to TO exchanges, physical disruption to Tail Circuits not caused by Equant or TOs, or by any act or omission of Customer or any Customer-authorized user of the Network.

3) Service Level for Router-to-Router Round Trip Delay (RTD)

Router-to-Router Round Trip Delay (“RTD”) is the round trip delay of a packet between two IAR routers in the Equant Internet Direct network. RTD is expressed in milliseconds (ms) and is measured on a Monthly basis. This Service Level is not applicable when Customer’s traffic enters the peering point and beyond.

The following Service Levels are applicable for RTD:

RTD Intra Regions (ms)		
Europe	50	Full meshed = AMSTERDAM-BARCELONA-BERN-BRUSSELS-COPENHAGEN-DUBLIN-FRANKFURT-GENEVA-HELSINKI-

		LAUSANNE-LISBON-LONDON-LUXEMBOURG-MADRID-MILAN-OSLO-PARIS-STOCKHOLM-ZURICH-
North America	80	Full meshed = ATLANTA-BOSTON-CHICAGO-DENVER-HOUSTON-LOS ANGELES-MONTREAL-NEW YORK-SAN FRANCISCO-SEATTLE-TORONTO-VANCOUVER-WASHINGTON
Latin America	250	Full meshed = CALI-BOGOTA-BUENOS AIRES-CARACAS-LIMA-MEXICO-RIO DE JANEIRO-SANTIAGO-SAO PAULO
Asia	120	Full meshed = HONG KONG-KUALA LUMPUR-SEOUL-SINGAPORE-TAIPEI-TOKYO
ANZ	50	SYDNEY <> AUCKLAND
RTD Inter Regions (ms)		
Trans-Atlantic	110	AMSTERDAM-LONDON-PARIS <> NEW YORK
Trans-Pacific	160	SAN FRANCISCO <> TOKYO
Trans-America	180	ATLANTA <> CALI-BOGOTA-BUENOS AIRES-CARACAS-GUATEMALA-LIMA-MEXICO-RIO-SANTIAGO CHILE-SAO PAULO
Europe-Asia	250	PARIS <> SINGAPORE
Nort America-ANZ	230	SAN FRANCISCO <> SYDNEY
Asia-ANZ	200	HONG KONG <> SYDNEY

RTD Others (ms)		
Greece-Europe	120	ATHENS <> LONDON
Russia-Europe	120	MOSCOW <> FRANKFURT

If any RTD Service Level is not achieved, Customer will receive a credit against the Qualifying Charges for the affected Locations, calculated as follows:

Actual RTD higher than RTD Service Level by less than or equal to 10%	No credit
Actual RTD higher than RTD Service Level by greater than 10%	1% of Qualifying Charges for every 1% by which actual RTD is higher than the RTD Service Level, up to a maximum credit of 20% of Qualifying Charges for the affected Locations

All credits will be pro-rated on a per millisecond basis.

4) Service Level for Packet Loss Ratio (PLR)

Packet Loss Ratio is the percentage of packets lost in a transmission, and is a ratio of (a) the number of packets that were sent minus the number of packet received by the network after a certain amount of time, to (b) the total number of packets sent.

$$\text{Packet Loss \%} = \frac{\text{Total packets sent} - \text{Total packets received}}{\text{Total packets sent}}$$

The PLR Service Level is provided only on an IAR-to-IAR path and is measured from an IAR where Equant customers are connected to another IAR. This Service Level is not applicable when Customer’s traffic enters the peering point and beyond.



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The PLR is measured on a Monthly basis. The following Service Levels are applicable for the Service.

Locations	Service Level (%)
All locations	≤ 0.5
If the PLR Service Level is not achieved, Customer will receive a credit against the Qualifying Charges for the affected IAR to IAR path, calculated as follows:	
Actual PLR higher than PLR Performance Level by less than or equal to 10%	No credit
Actual PLR higher than PLR performance level by more than 10%	1% of Qualifying Charges for every 1% by which actual PLR is higher than the PLR performance level, up to a maximum credit of 20% of Qualifying Charges for the affected locations

5) Service Level for Equant Service Delivery

Equant will use reasonable efforts to ensure that the actual delivery date of the Service at each Location occurs no later than the Committed Delivery Date agreed to by the Parties.

If the actual delivery date of the Service at a Location is later than the Committed Delivery Date, and the delay is caused by Equant, Customer will be entitled to the following remedies:

Key Cities Locations
For each full day of delay, a credit of US \$100 up to a maximum of US \$1,000 per Location, or the relevant installation charge, whichever is higher.
Other Locations
For each full day of delay, a credit of US \$50 up to a maximum of US \$1,000 per Location, or the relevant installation charge, whichever is higher.
All Locations
Cancellation of the Service after 30 days delay, on written notice.

For Key Cities Locations and Region 1 Locations, delays by TO's will be deemed to be delays by Equant. For Locations in any other areas, delays by TOs will be deemed delays due to Force Majeure.

APPENDIX 1 – DEFINITIONS

“Agreement” means the contract between Equant and Customer for provision of the Service, of which this SLA is a part.

“Committed Delivery Date” means the date at which, by common agreement between Equant and the Customer, the Service will be delivered to a specified Location.

“IAR” means the internet access router where Customer is connected to the Equant Network.

“Key Cities” means Locations connected to Equant Nodes in the cities identified in Appendix 2, as amended by Equant from time to time.

“Location” means each Customer or User site to be provided with the Service, as identified in Order Forms.

“Month” means a calendar month.

“Network” means Equant’s network used by Equant to provision the Network Services, excluding Tail Circuits, public networks and CPE.

“Network Services” means the Equant data network services as described in the applicable Service Descriptions.

“Node” means a node of the Network to which Customer is

connected via a Tail Circuit or into which Customer dials, such Nodes being deployed at such times and places as determined by Equant.

“Packet Loss Ratio” or **“PLR”** has the meaning set forth in Clause 4 of the SLA.

“Qualifying Charges” means all monthly recurring Charges for the Service excluding Tail Circuit Charges and all one-time Charges, such as installation, project management and professional services Charges.

“RTD” or **“Router To Router Round Trip Delay”** has the meaning set forth in Clause 3 of the SLA.

“Scheduled Maintenance” means maintenance scheduled by Equant to occur during low network traffic periods three to five times per year to implement generic changes to, or generic version updates of, the Network and lasting an average of five minutes each.

“Third Party Intervention” means intervention by any person not authorized by Equant.

“TO” or **“Telecommunications Operator”** means an entity authorized to own, lease and operate telecommunications circuits.

APPENDIX 2 - KEY CITIES

COUNTRY	KEY CITIES
ARGENTINA	BUENOS AIRES
AUSTRALIA	MELBOURNE
AUSTRALIA	SYDNEY
AUSTRIA	VIENNA
BELGIUM	ANTWERP
BELGIUM	BRUSSELS
BRAZIL	RIO DE JANEIRO
CANADA	MONTREAL
CANADA	TORONTO
CANADA	VANCOUVER
DENMARK	COPENHAGEN
FINLAND	HELSINKI
FRANCE	PARIS
GERMANY	BERLIN
GERMANY	BONN
GERMANY	BREMEN
GERMANY	COLOGNE
GERMANY	ESSEN
GERMANY	FRANKFURT
GERMANY	HAMBURG
GERMANY	HANOVER
GERMANY	MUNICH
GERMANY	STUTTGART
HONG KONG	HONG KONG
IRELAND	DUBLIN
ITALY	MILAN
ITALY	ROME
JAPAN	OSAKA
JAPAN	TOKYO
KOREA, REPUBLIC OF	SEOUL
LUXEMBOURG	LUXEMBOURG
NETHERLANDS	AMSTERDAM
NETHERLANDS	MAASTRICHT
NETHERLANDS	ROTTERDAM
NETHERLANDS	UTRECHT

COUNTRY	KEY CITIES
NEW ZEALAND	AUCKLAND
NORWAY	OSLO
RUSSIAN FEDERATION	MOSCOW
SINGAPORE	SINGAPORE
SPAIN	MADRID
SWEDEN	STOCKHOLM
SWITZERLAND	GENEVA
SWITZERLAND	ZURICH
TAIWAN	TAIPEI
U.S.A	ATLANTA
U.S.A	DENVER
U.S.A	LOS ANGELES
U.S.A	MIAMI
U.S.A	NEW YORK
U.S.A	PITTSBURGH
U.S.A	SAN FRANCISCO
U.S.A	SEATTLE
U.S.A	TULSA
UNITED KINGDOM	BIRMINGHAM
UNITED KINGDOM	GLASGOW
UNITED KINGDOM	LONDON
UNITED KINGDOM	MANCHESTER

APPENDIX 3 – REGIONS

COUNTRY LEVEL	REGIONAL LEVEL	REGION
AUSTRALIA	AUSTRALIA REGION	REGION 1
JAPAN	JAPAN REGION	REGION 1
KOREA, REPUBLIC OF	ASIA PACIFIC RIM	REGION 1
NEW ZEALAND	AUSTRALIA REGION	REGION 1
SINGAPORE	ASIA PACIFIC RIM	REGION 1
TAIWAN	ASIA PACIFIC RIM	REGION 1
CANADA	NORTH AMERICA [NAM]	REGION 1
UNITED STATES	NORTH AMERICA [NAM]	REGION 1
ANDORRA	SOUTHERN EUROPE	REGION 1
AUSTRIA	CENTRAL & EASTERN EUROPE	REGION 1
BELGIUM	NORTHERN EUROPE	REGION 1
DENMARK	NORTHERN EUROPE	REGION 1
FAROE ISLANDS	NORTHERN EUROPE	REGION 1
FINLAND	NORTHERN EUROPE	REGION 1
FRANCE	SOUTHERN EUROPE	REGION 1
FRANCE, METROPOLITAN	SOUTHERN EUROPE	REGION 1
GERMANY	CENTRAL & EASTERN EUROPE	REGION 1
ICELAND	NORTHERN EUROPE	REGION 1
IRELAND	NORTHERN EUROPE	REGION 1
ISRAEL	NORTHERN EUROPE	REGION 1
ITALY	SOUTHERN EUROPE	REGION 1
LIECHTENSTEIN	NORTHERN EUROPE	REGION 1
LUXEMBOURG	NORTHERN EUROPE	REGION 1
NETHERLANDS	NORTHERN EUROPE	REGION 1
NORWAY	NORTHERN EUROPE	REGION 1
PORTUGAL	SOUTHERN EUROPE	REGION 1
SPAIN	SOUTHERN EUROPE	REGION 1
SVALBARD AND JAN MAYEN	NORTHERN EUROPE	REGION 1
SWEDEN	NORTHERN EUROPE	REGION 1
SWITZERLAND	SOUTHERN EUROPE	REGION 1
UNITED KINGDOM	NORTHERN EUROPE	REGION 1
SOUTH AFRICA	AFRICA [AFR]	REGION 2
ANTARCTICA	ANTARCTICA [ANT]	REGION 2
FRENCH SOUTHERN TERRITORIES	ANTARCTICA [ANT]	REGION 2
HEARD AND MC DONALD ISLANDS	ANTARCTICA [ANT]	REGION 2
AMERICAN SAMOA	AUSTRALIA REGION	REGION 2
BHUTAN	ASIA PACIFIC RIM	REGION 2
BRITISH INDIAN OCEAN TERRITORY	ASIA PACIFIC RIM	REGION 2
BRUNEI DARUSSALAM	ASIA PACIFIC RIM	REGION 2
CHINA	ASIA PACIFIC RIM	REGION 2

COUNTRY LEVEL	REGIONAL LEVEL	REGION
CHRISTMAS ISLAND	ASIA PACIFIC RIM	REGION 2
COCOS (KEELING) ISLANDS	ASIA PACIFIC RIM	REGION 2
COOK ISLANDS	AUSTRALIA REGION	REGION 2
EAST TIMOR	ASIA PACIFIC RIM	REGION 2
FIJI	AUSTRALIA REGION	REGION 2
FRENCH POLYNESIA	AUSTRALIA REGION	REGION 2
GUAM	JAPAN REGION	REGION 2
KOREA, DEMOCRATIC PEOPLE'S REPUBLIC OF	ASIA PACIFIC RIM	REGION 2
MACAU	ASIA PACIFIC RIM	REGION 2
MARSHALL ISLANDS	AUSTRALIA REGION	REGION 2
MICRONESIA, FEDERATED STATES OF	AUSTRALIA REGION	REGION 2
MONGOLIA	ASIA PACIFIC RIM	REGION 2
NAURU	AUSTRALIA REGION	REGION 2
NEW CALEDONIA	AUSTRALIA REGION	REGION 2
NIUE	AUSTRALIA REGION	REGION 2
NORFOLK ISLAND	AUSTRALIA REGION	REGION 2
NORTHERN MARIANA ISLANDS	JAPAN REGION	REGION 2
NORTHERN MARIANA ISLANDS	JAPAN REGION	REGION 2
PALAU	AUSTRALIA REGION	REGION 2
PAPUA NEW GUINEA	AUSTRALIA REGION	REGION 2
PITCAIRN	AUSTRALIA REGION	REGION 2
SAMOA	AUSTRALIA REGION	REGION 2
SOLOMON ISLANDS	AUSTRALIA REGION	REGION 2
TAJIKISTAN	ASIA PACIFIC RIM	REGION 2
THAILAND	ASIA PACIFIC RIM	REGION 2
TOKELAU	AUSTRALIA REGION	REGION 2
TUVALU	AUSTRALIA REGION	REGION 2
UNITED STATES MINOR OUTLYING ISLANDS	ASIA PACIFIC RIM	REGION 2
VANUATU	AUSTRALIA REGION	REGION 2
VIET NAM	ASIA PACIFIC RIM	REGION 2
WALLIS AND FUTUNA ISLANDS	AUSTRALIA REGION	REGION 2
ARMENIA	CENTRAL & EASTERN EUROPE	REGION 2
BELARUS	CENTRAL & EASTERN EUROPE	REGION 2
BOSNIA AND HERZEGOVINA	CENTRAL & EASTERN EUROPE	REGION 2
BULGARIA	CENTRAL & EASTERN EUROPE	REGION 2
CROATIA	CENTRAL & EASTERN EUROPE	REGION 2
CZECH REPUBLIC	CENTRAL & EASTERN EUROPE	REGION 2

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COUNTRY LEVEL	REGIONAL LEVEL	REGION
	EUROPE	
ESTONIA	CENTRAL & EASTERN EUROPE	REGION 2
HUNGARY	CENTRAL & EASTERN EUROPE	REGION 2
KAZAKHSTAN	CENTRAL & EASTERN EUROPE	REGION 2
KYRGYZSTAN	CENTRAL & EASTERN EUROPE	REGION 2
LATVIA	CENTRAL & EASTERN EUROPE	REGION 2
LITHUANIA	CENTRAL & EASTERN EUROPE	REGION 2
MOLDOVA, REPUBLIC OF	CENTRAL & EASTERN EUROPE	REGION 2
POLAND	CENTRAL & EASTERN EUROPE	REGION 2
ROMANIA	CENTRAL & EASTERN EUROPE	REGION 2
RUSSIAN FEDERATION	CENTRAL & EASTERN EUROPE	REGION 2
SLOVAKIA (SLOVAK REPUBLIC)	CENTRAL & EASTERN EUROPE	REGION 2
SLOVENIA	CENTRAL & EASTERN EUROPE	REGION 2
TURKMENISTAN	CENTRAL & EASTERN EUROPE	REGION 2
UKRAINE	CENTRAL & EASTERN EUROPE	REGION 2
UZBEKISTAN	CENTRAL & EASTERN EUROPE	REGION 2
YUGOSLAVIA	CENTRAL & EASTERN EUROPE	REGION 2
ANGUILLA	NORTH AMERICA [NAM]	REGION 2
ANTIGUA AND BARBUDA	NORTH AMERICA [NAM]	REGION 2
ARUBA	NORTH AMERICA [NAM]	REGION 2
BAHAMAS	NORTH AMERICA [NAM]	REGION 2
BARBADOS	NORTH AMERICA [NAM]	REGION 2
BERMUDA	NORTH AMERICA [NAM]	REGION 2
CUBA	NORTH AMERICA [NAM]	REGION 2
DOMINICA	NORTH AMERICA [NAM]	REGION 2
DOMINICAN REPUBLIC	NORTH AMERICA [NAM]	REGION 2
GREENLAND	NORTH AMERICA [NAM]	REGION 2
GRENADA	NORTH AMERICA [NAM]	REGION 2
GUADELOUPE	NORTH AMERICA [NAM]	REGION 2
JAMAICA	NORTH AMERICA [NAM]	REGION 2
MARTINIQUE	NORTH AMERICA [NAM]	REGION 2
MEXICO	NORTH AMERICA [NAM]	REGION 2
MONTSERRAT	NORTH AMERICA [NAM]	REGION 2
NETHERLANDS ANTILLES	NORTH AMERICA [NAM]	REGION 2
PUERTO RICO	NORTH AMERICA [NAM]	REGION 2
SAINT KITTS AND NEVIS	NORTH AMERICA [NAM]	REGION 2

COUNTRY LEVEL	REGIONAL LEVEL	REGION
SAINT LUCIA	NORTH AMERICA [NAM]	REGION 2
SAINT PIERRE AND MIQUELON	NORTH AMERICA [NAM]	REGION 2
SAINT VINCENT AND THE GRENADINES	NORTH AMERICA [NAM]	REGION 2
TRINIDAD AND TOBAGO	NORTH AMERICA [NAM]	REGION 2
TURKS AND CAICOS ISLANDS	NORTH AMERICA [NAM]	REGION 2
VIRGIN ISLANDS, BRITISH	NORTH AMERICA [NAM]	REGION 2
VIRGIN ISLANDS, U.S.	NORTH AMERICA [NAM]	REGION 2
BAHRAIN	MIDDLE EAST [MEA]	REGION 2
IRAN (ISLAMIC REPUBLIC OF)	MIDDLE EAST [MEA]	REGION 2
IRAQ	MIDDLE EAST [MEA]	REGION 2
JORDAN	MIDDLE EAST [MEA]	REGION 2
LEBANON	MIDDLE EAST [MEA]	REGION 2
MAURITANIA	MIDDLE EAST [MEA]	REGION 2
MOROCCO	MIDDLE EAST [MEA]	REGION 2
OMAN	MIDDLE EAST [MEA]	REGION 2
PALESTINIAN OCCUPIED TERRITORY,	MIDDLE EAST [MEA]	REGION 2
QATAR	MIDDLE EAST [MEA]	REGION 2
SAUDI ARABIA	MIDDLE EAST [MEA]	REGION 2
SUDAN	MIDDLE EAST [MEA]	REGION 2
SYRIAN ARAB REPUBLIC	MIDDLE EAST [MEA]	REGION 2
TURKEY	MIDDLE EAST [MEA]	REGION 2
UNITED ARAB EMIRATES	MIDDLE EAST [MEA]	REGION 2
ARGENTINA	SOUTH AMERICA [SOA]	REGION 2
BELIZE	SOUTH AMERICA [SOA]	REGION 2
BRAZIL	SOUTH AMERICA [SOA]	REGION 2
CHILE	SOUTH AMERICA [SOA]	REGION 2
COLOMBIA	SOUTH AMERICA [SOA]	REGION 2
COSTA RICA	SOUTH AMERICA [SOA]	REGION 2
ECUADOR	SOUTH AMERICA [SOA]	REGION 2
EL SALVADOR	SOUTH AMERICA [SOA]	REGION 2
FALKLAND ISLANDS (MALVINAS)	SOUTH AMERICA [SOA]	REGION 2
GUATEMALA	SOUTH AMERICA [SOA]	REGION 2
GUYANA	SOUTH AMERICA [SOA]	REGION 2
HONDURAS	SOUTH AMERICA [SOA]	REGION 2
NICARAGUA	SOUTH AMERICA [SOA]	REGION 2
PANAMA	SOUTH AMERICA [SOA]	REGION 2
PARAGUAY	SOUTH AMERICA [SOA]	REGION 2
PERU	SOUTH AMERICA [SOA]	REGION 2
SOUTH GEORGIA AND THE SOUTH SANDWICH ISLANDS	SOUTH AMERICA [SOA]	REGION 2
SURINAME	SOUTH AMERICA [SOA]	REGION 2
URUGUAY	SOUTH AMERICA [SOA]	REGION 2
VENEZUELA	SOUTH AMERICA [SOA]	REGION 2
GIBALTAR	SOUTHERN EUROPE	REGION 2

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COUNTRY LEVEL	REGIONAL LEVEL	REGION
GREECE	SOUTHERN EUROPE	REGION 2
HOLY SEE (VATICAN CITY STATE)	SOUTHERN EUROPE	REGION 2
MALTA	SOUTHERN EUROPE	REGION 2
MONACO	SOUTHERN EUROPE	REGION 2
SAN MARINO	SOUTHERN EUROPE	REGION 2
ANGOLA	AFRICA [AFR]	REGION 3
BENIN	AFRICA [AFR]	REGION 3
BOTSWANA	AFRICA [AFR]	REGION 3
BOUVET ISLAND	AFRICA [AFR]	REGION 3
BURKINA FASO	AFRICA [AFR]	REGION 3
BURUNDI	AFRICA [AFR]	REGION 3
CAMEROON	AFRICA [AFR]	REGION 3
CAPE VERDE	AFRICA [AFR]	REGION 3
CENTRAL AFRICAN REPUBLIC	MIDDLE EAST [MEA]	REGION 3
CHAD	MIDDLE EAST [MEA]	REGION 3
COMOROS	AFRICA [AFR]	REGION 3
CONGO	AFRICA [AFR]	REGION 3
CONGO, THE DEMOCRATIC REPUBLIC OF THE	AFRICA [AFR]	REGION 3
IVORY COAST	AFRICA [AFR]	REGION 3
DJIBOUTI	MIDDLE EAST [MEA]	REGION 3
EQUATORIAL GUINEA	AFRICA [AFR]	REGION 3
ERITREA	AFRICA [AFR]	REGION 3
ETHIOPIA	AFRICA [AFR]	REGION 3
GABON	AFRICA [AFR]	REGION 3
GAMBIA	AFRICA [AFR]	REGION 3
GHANA	AFRICA [AFR]	REGION 3
GUINEA	AFRICA [AFR]	REGION 3
GUINEA-BISSAU	AFRICA [AFR]	REGION 3
KENYA	AFRICA [AFR]	REGION 3
LESOTHO	AFRICA [AFR]	REGION 3
LIBERIA	AFRICA [AFR]	REGION 3
LIBYAN ARAB JAMAHIRIYA	AFRICA [AFR]	REGION 3
MADAGASCAR	AFRICA [AFR]	REGION 3
MALAWI	AFRICA [AFR]	REGION 3
MALI	AFRICA [AFR]	REGION 3
MAURITIUS	AFRICA [AFR]	REGION 3
MAYOTTE	AFRICA [AFR]	REGION 3
MOZAMBIQUE	AFRICA [AFR]	REGION 3
NAMIBIA	AFRICA [AFR]	REGION 3
NIGER	AFRICA [AFR]	REGION 3
NIGERIA	AFRICA [AFR]	REGION 3
REUNION	MIDDLE EAST [MEA]	REGION 3
RWANDA	AFRICA [AFR]	REGION 3
SAINT HELENA	AFRICA [AFR]	REGION 3

COUNTRY LEVEL	REGIONAL LEVEL	REGION
SAO TOME AND PRINCIPE	AFRICA [AFR]	REGION 3
SENEGAL	AFRICA [AFR]	REGION 3
SEYCHELLES	MIDDLE EAST [MEA]	REGION 3
SIERRA LEONE	AFRICA [AFR]	REGION 3
SOMALIA	AFRICA [AFR]	REGION 3
SWAZILAND	AFRICA [AFR]	REGION 3
TANZANIA, UNITED REPUBLIC OF	AFRICA [AFR]	REGION 3
TOGO	AFRICA [AFR]	REGION 3
TUNISIA	AFRICA [AFR]	REGION 3
UGANDA	AFRICA [AFR]	REGION 3
WESTERN SAHARA	AFRICA [AFR]	REGION 3
ZAMBIA	AFRICA [AFR]	REGION 3
ZIMBABWE	AFRICA [AFR]	REGION 3
BANGLADESH	ASIA PACIFIC RIM	REGION 3
CAMBODIA	ASIA PACIFIC RIM	REGION 3
INDIA	ASIA PACIFIC RIM	REGION 3
INDONESIA	ASIA PACIFIC RIM	REGION 3
KIRIBATI	JAPAN REGION	REGION 3
LAO PEOPLE'S DEMOCRATIC REPUBLIC	ASIA PACIFIC RIM	REGION 3
MALAYSIA	ASIA PACIFIC RIM	REGION 3
MALDIVES	ASIA PACIFIC RIM	REGION 3
MYANMAR	ASIA PACIFIC RIM	REGION 3
NEPAL	ASIA PACIFIC RIM	REGION 3
PHILIPPINES	ASIA PACIFIC RIM	REGION 3
SRI LANKA	ASIA PACIFIC RIM	REGION 3
TONGA	AUSTRALIA REGION	REGION 3
ALBANIA	CENTRAL & EASTERN EUROPE	REGION 3
AZERBAIJAN	CENTRAL & EASTERN EUROPE	REGION 3
GEORGIA	CENTRAL & EASTERN EUROPE	REGION 3
MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF	CENTRAL & EASTERN EUROPE	REGION 3
CAYMAN ISLANDS	NORTH AMERICA [NAM]	REGION 3
HAITI	NORTH AMERICA [NAM]	REGION 3
AFGHANISTAN	MIDDLE EAST [MEA]	REGION 3
ALGERIA	MIDDLE EAST [MEA]	REGION 3
CYPRUS	MIDDLE EAST [MEA]	REGION 3
EGYPT	MIDDLE EAST [MEA]	REGION 3
KUWAIT	MIDDLE EAST [MEA]	REGION 3
PAKISTAN	MIDDLE EAST [MEA]	REGION 3
YEMEN	MIDDLE EAST [MEA]	REGION 3
BOLIVIA	SOUTH AMERICA [SOA]	REGION 3
FRENCH GUIANA	SOUTH AMERICA [SOA]	REGION 3

