



application centric networking consultancy



we can help:

- business
- applications
- infrastructure

...making it all work together

aligning business and end-user requirements

Your network – it's the lifeline of your business. So making sure it's performing optimally is the way to get the most out of the many applications that use it. But sometimes your applications don't respond as expected, and that affects the efficiency of your business – and ultimately your bottom line.

Our dedicated experts provide ongoing consulting to optimize your network and applications by:

- identifying and improving the efficiency of key applications
- developing meaningful metrics that reflect actual end user experience
- using the latest technologies to solve performance issues

a process that's proven

We work hard to align our processes around your requirements. Our approach begins with a review of your business operations and ends with an application analysis and monitoring solution. A central dashboard reports on service level agreements in real time for all your business transactions.



Business
Services



tailored especially for you

Each of our consulting modules addresses a specific need. By using a building block approach, we frame a custom solution that identifies and resolves whatever performance problems you're dealing with. Enhance your network and applications with:

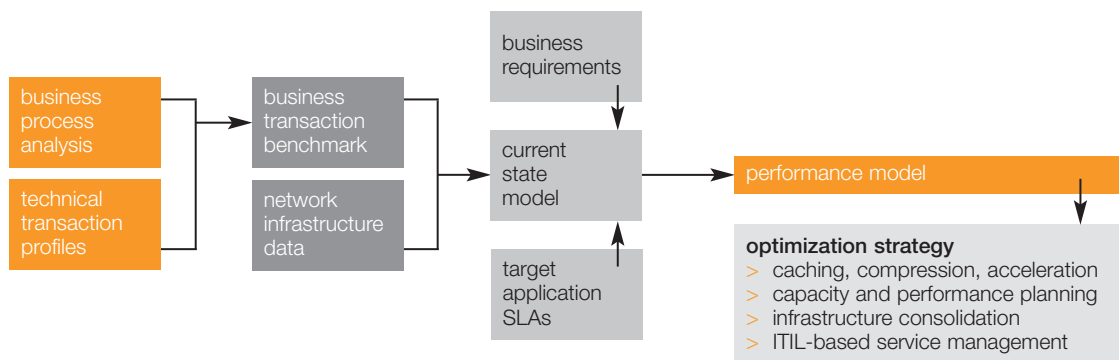
- **business benchmarking:** identifies your key business processes, supporting applications and end-user usage profiles and analyzes the network behavior of technical transactions
- **application capacity planning:** models and sizes new applications to achieve an expected end-user experience
- **application problem management:** investigates and diagnoses the root causes of inconsistent application performance
- **network capacity planning:** an iterative process to update your capacity plan by predicting upgrade requirements for the coming 12 to 18 months
- **application availability planning:** risk analysis that determines the expected impact on business and applications during or prior to infrastructure or software changes
- **application consolidation:** supports an application, server or data center consolidation project by assessing its impact on the associated infrastructure

deliverables that deliver

With our proven methods, you get visibility of all your key applications before they're deployed and after they're running. We give you:

- well-defined recommendations for optimizing the effectiveness of your network management infrastructure
- a performance model that predicts the impact of changing or adding new applications or network components
- an SLA dashboard that monitors actual and historical performance of key applications

determine how your business uses applications to predict end-user experience



good to know

more than 250 multinationals worldwide have depended on us to ensure that their networks and applications perform optimally

For more information or to schedule a personal meeting with one of our consultants, contact your local account team or visit our web site at: www.orange-business.com

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